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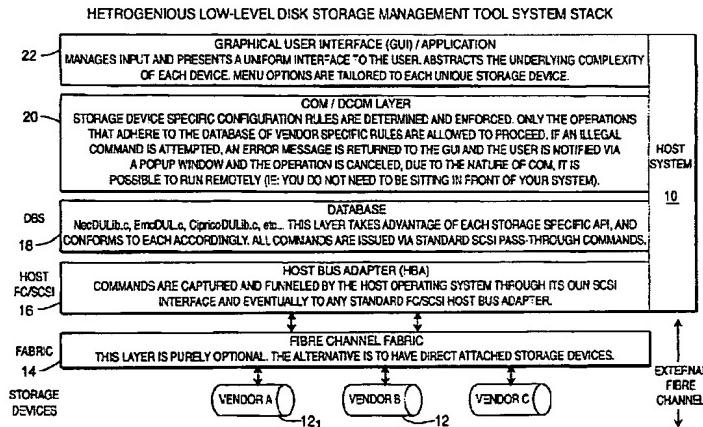
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(54) Title: HETEROGENEOUS DISK STORAGE MANAGEMENT TECHNIQUE

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(57) **Abstract:** Management of one or more storage devices (12₁-12) is achieved by first identifying each device by its make and model, and then establishing a database (18) containing information about that device, such as (a) operational rules, (b) commands and (c) processing routines. From the information obtained from the database (18), a Graphical User Interface is created for display to afford a user at least one menu option for selection. Upon selecting the one menu option, the user obtains at least one of (a) a display of information associated with the identified storage device, and (b) execution of at least one process to control, at least in part, the operation of the identified storage device. The user's selection is processed and the Graphical User Interface is automatically updated in response to the processing of the user's selected menu option.

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